

Staffa Health Patient Focus Group

Minutes of the Meeting held on 28th July 2011

<u>Item</u>	
<u>Attended</u>	Catherine Smith, Patricia Kirkwood, Alison Hunt, John Allsop, Margaret Phillips Claire Halksworth, Valerie Beattie, Angela Ashmore, Wendy Sunney & Dr. Tim Scott. In attendance Sue Pogson
<u>Apologies</u>	Heather Ward
<u>Minutes of last meeting</u>	Minutes were circulated and accepted.
<u>Welcome</u>	All present were welcomed and told that the minutes are now going onto the web site.
<u>Matters Arising</u>	The Holmewood Patient Survey undertaken in November 2010 is still not available from Derbyshire Link. Sue Pogson will take this up with the organisation to see if the report can be completed. It was noted that the Podiatrist at Holmewood is going on maternity leave. She will be replaced by another podiatrist and also patients can attend Clay Cross if they wish for treatment.
<u>Patient Participation Direct Enhanced Service Agreement (PPDES)</u>	It was agreed to bring item 4 of the agenda forward to allow Sue Pogson the PCT lead for Patient Participation to get the maximum time. Sue explained the Patient Participation Direct Enhanced Service Agreement (PPDES) which the Practice has adopted. In the future plans for the NHS patient involvement is a high priority and opportunity for patients to be involved in discussion/ planning about health services is encouraged from general practice as well as specialist care. Local Hospital Trusts and Derbyshire Community Health Services have established patient Councils to canvas patient views and ensure they have a voice. It has been noticed that following admission in our local hospital surveys are sent out to ask about after care etc. The new Clinical Commissioning Groups are working to develop contacts with patients including establishments of links either through a Consortium Patient representative group or by accessing people already working with their own surgeries. A consultation meeting is to be held at The Hardstoft in September to canvas patient support. Staffa Health patient Group supported Sue in her plans and look forward to hearing about the progress.
<u>Proposed changes to Opening hours Holmewood Consultation</u>	Staffa Health through the fairer funding resource allocation has been allocated less money to provide our services and this budget will continue to be squeezed in the coming years. The Practices wish to maintain the quality of our services and provide them fairly across all the Practice sites. After reviewing our services we believe this can be achieved by revising our opening hours at Holmewood whilst ensuring we maintain the range and quality of services to our whole population. A consultation document showing proposals was circulated and is available for comment. At the end of the consultation period patient comments will be considered and changes made as appropriate. The consultation process and outcome will be reported back to patients via the Practice web site, Newsletter and notice boards at each site. Dr. Scott answered questions put by the group. Members thanked Dr. Scott for his attendance
<u>Patient group money spending</u>	The surgeries requested that the patient group fund a colour printer with ink for each site. This is to provide good quality leaflets and information to patients to support their health care. The patient group members discussed the costs and approved the purchase of four printers with ink, one for each surgery. The addition of some higher chairs is also to be looked into and costed.
<u>Next Meeting</u>	<ul style="list-style-type: none"> ▪ Thursday 6th October 2011 at Tibshelf – 2.30 pm
<u>Future planned meetings</u>	<ul style="list-style-type: none"> ▪ 1st December 2011 ▪ 8th March 2012 ▪ 10th May 2012